



## INFORMATIONAL MEMO

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**INFORMATIONAL MEMO NUMBER: HCPF IM 18-030**

**TITLE: NO WRONG DOOR QUARTERLY COMMUNICATION FEEDBACK**

**SUPERCEDES NUMBER: N/A**

**ISSUE DATE: AUGUST 31, 2018**

**EFFECTIVE DATE: AUGUST 31, 2018**

**DIVISION AND OFFICE: POLICY, INNOVATION, AND ENGAGEMENT DIVISION,  
OFFICE OF COMMUNITY LIVING**

**PROGRAM AREA: NO WRONG DOOR**

**APPROVED BY: BONNIE SILVA**

**KEY WORDS: NO WRONG DOOR, NWD, LTSS, COMMUNICATIONS, AT-A-  
GLANCE, COMMUNICATION BRIEF, FEEDBACK**

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*HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>*

### **Purpose and Audience:**

The purpose of this Informational Memo is to solicit feedback from individuals seeking Long-Term Services and Supports (LTSS) and LTSS stakeholders about the content of No Wrong Door's (NWD) Quarterly Communications.

### **Information:**

In an effort to streamline access to LTSS, the Department adopted [six criteria of a fully functioning NWD system](#), as defined by the Administration for Community Living (ACL). One criteria involves soliciting input from stakeholders, including individuals seeking LTSS and other LTSS stakeholders. As such, this quarter the Department requests that stakeholders please complete a survey by 9/30/2018 that asks three-questions:

1. What topics would you like to learn about in the NWD Quarterly Communications?
2. How would you like to receive NWD Quarterly Communications?
3. To date, have you found the NWD Quarterly Communication content useful and meaningful? (i.e. August and November 2017 and February 2018 At-a-Glance and June 2018 Communication Brief)

**Survey Link: <https://www.surveymonkey.com/r/KXKZG3Z>**

To see an archive of NWD Quarterly Communications or to learn more about NWD, visit the Department's No Wrong Door Implementation Grant webpage at: <https://www.colorado.gov/hcpf/no-wrong-door-implementation-grant>.

**Attachment(s):**

None

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